

# **Stephen Jackson**

# **CEDR Accredited Mediator**

# Overview

Stephen Jackson is a Chartered Quantity Surveyor with over 30 years experience of construction, project management and property related disputes. Stephen has practiced widely throughout the UK, France, Germany, Holland and Spain on behalf of National Governments, Local Authorities, Retail, Property & Commercial Companies as well as private individuals. He has also worked for Investment Companies in the Middle East.

Stephen holds a Bachelor of Science degree in Quantity Surveying. He was formally accredited as a mediator by CEDR in 2000 and has extensive experience of dispute resolution. He also acts as an Expert Witness in Court.

Stephen is a Fellow of the Royal Institution of Chartered Surveyors, a Member of the Chartered Institute of Arbitrators and a Member of the Society of Construction Law. He is also a member of the RICS and CIArb mediation panels.

#### **Professional Background**

Stephen has worked as a Quantity Surveyor and Project Manager for more than 30 years successfully running and managing his own professional practice. Stephen's core work has focused on strategic project management, procurement, project programming, framework agreements and construction. He has acted as a consultant and expert advisor to Government Departments and Local Authorities.

Stephen has undertaken a wide range of projects for banks, developers, retailers, industrialists, restaurateurs, transport groups, churches, care home providers and private individuals.

Stephen has acted for a considerable number of prestige clients including Versace, Yves St Laurent, Wedgewood, Chez Gerard, Stapleford Park, the Royal Opera House, the NEC, Paramount Pictures, OMC, Standard Chartered Bank, ING, 3i and Deutsch Telecom.

Stephen's commercial projects include the conversion of Stapleford Park, a Grade 1 Listed part-Tudor House into a 48 Bedroom Country House Hotel; the provision of a new clubhouse and new polo pitches for the Guards Polo Club, Windsor Great Park; flagship stores for Gianni Versace in Bond Street and New Bond Street, London W1 and several boutiques; Villa Arena Shopping Centre, Amsterdam; Sevens Shopping Centre, Dusseldorf; retail projects at Outlet Villages including Zweibrucken Germany, Maasmechelen Belgium, Paris, Edinburgh, Bicester & Braintree; retail conversions for Heals in London, Kingston, Guildford & Manchester; new stores for EtroSpA, De Grisogon (Geneva) SA, Space NK and Armand Basi; Industrial and Commercial Developments for 3i and Lep Group; Restaurants for Warwick University, Groupe Chez Gerard, Masala World, Maxwells, My Kinda Town, Christophers, Smollensky's Balloon, Cafe Spice and Burger King.

In addition Stephen has acted as an Expert Witness on behalf of the Government and multinationals and an Expert Consultant in relation to the construction of EuroDisney.

# **Mediation Experience**

- Business to Business
- Boundary
- Commercial Contracts
- Construction

- Contentious Probate
- Dilapidations
- Insurance
- Landlord & Tenant
- Partnership

- Professional Negligence
- Property
- Process Engineering
- Service Charges

## **Style**

Stephen is a highly capable facilitator bringing diplomacy, logic and clarity to seemingly entrenched disputes. He is a creative thinker, calm under pressure and proactively encourages parties to consider and explore settlement options. He has a strong track record of helping parties resolve what appeared intractable disputes.

## **Feedback**

Stephen has been described as acting with great skill, tact and patience.

'The time you spent with the parties was itself an excellent inducement to put the parties at ease and to stress upon them the need to settle.' **Sol** 

'I am very much of the view that the case would not have settled without Mr Jackson's input. What looked like a hopeless meeting at 10.30am, with the parties over £200,000 apart on their valuation of the case, was settled by 4pm.' **Sol** 

'Stephen quickly grasps the facts of the dispute, enabling him to manage the process well and helping the parties to focus on the key issues. The foregoing is combined with a very calm approach when under pressure, tact and diplomacy and excellent negotiating skills. As a result there has been a high success rate with resolution.' **Sol** 

'The mediation was moving forward at all times. Stephen did an excellent job of encouraging the parties to keep options flowing at times when the process looked like it was going to fall down. I would definitely recommend Stephen to others.' **Sol** 

#### **Recent Mediation**

Stephen has undertaken a wide variety of mediation not only within the property, construction and commercial sectors but for private individuals in the UK and overseas. A selection of recent cases is set out below:

- Construction dispute between Client and Contractor involving issues as to quality and cost
- Dispute concerning Building Project Finance involving two court actions
- A claim for damages against a music group by a lead singer
- A dispute between a public authority and a charity relating to the renewal of a lease with allegations of race discrimination
- A dispute between a private landlord and tenant involving the renewal of the lease of a landmark property
- Financial dispute between a Client and a Solicitor relating to the sale of a property
- Professional negligence claim against a financial advisor
- Contested will including allegations of fraud
- Boundary dispute
- Service Charge disputes
- Partnership dispute
- Building disputes between main contractors and sub contractors

#### Contact

E: resolve@resolveuk.co.uk M: 07986 550969 W: www.resolveukmediation.co.uk